BULLETIN

A Communication for Financial Professionals



DATE: October 23, 2025

TO: Life Insurance Producers, Broker General Agencies, Management, and Office

Administrators

SUBJECT: Support to Nevadans Impacted by Federal Government Shutdown

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Support to Nevadans Impacted by Federal Government Shutdown

As the United States Federal Government shutdown continues to impact workers across Nevada, the Nevada Division of Insurance is urging insurers to support affected residents. In response, Pacific Life will accommodate policyowners residing in Nevada who are impacted by the shutdown, offering lapse assistance and extended grace periods upon request.

- Effective period: October 1, 2025 November 30, 2025
- Affected Locations: Statewide
- Policies with Grace Period Extension (GPE) dates in effective period: Upon the request of those affected, Pacific Life will work with policyowners residing in the state of Nevada to offer lapse assistance and extend grace periods.

Policyholders must contact Pacific Life for assistance.

Life Insurance Producers, Broker General Agencies, Management, and Office Administrators are encouraged to reach out to affected clients to inform them of this accommodation.

Our customer service representatives are available from 6:00 a.m. to 5:00 p.m. Pacific Time, Monday through Friday.

- For Pacific Life policy numbers beginning with "2L," please call (844) 276-0193.
- For all other Pacific Life policy numbers, please call (800) 800-7681.

Pacific Life is a product provider. It is not a fiduciary and therefore does not give advice or make recommendations regarding insurance or investment products.



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The home office for Pacific Life & Annuity Company is located in Phoenix, Arizona. The home office for Pacific Life Insurance Company is located in Omaha, Nebraska.

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